

C4Cu - Privacy & Cookie Policy

Last updated: [20/01/2026]

This Privacy & Cookie Policy explains how C4Cu / Click 4 Copper ("C4Cu", "we", "us", "our") collects, uses, stores, and protects personal data when users access and use the C4Cu website and platform ("Platform").

This policy is provided in accordance with UK GDPR and the Data Protection Act 2018.

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1. Who We Are

C4Cu / Click 4 Copper is the data controller responsible for personal data collected through the Platform.

Contact:

Email: support@c4cu.com

2. Personal Data We Collect

We may collect and process the following data:

- Identity data (name, email address, contact number)
- Account data (login details, activity records)
- Transaction data (purchase history, allocations, payments)
- Technical data (IP address, browser type, device information)
- Communications data (emails, messages, support requests)

Identity verification documents are collected only where required (e.g. sell-back, delivery, compliance).

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3. How We Use Personal Data

We use personal data to:

- Provide and operate the Platform
- Process transactions and allocations
- Communicate with users
- Comply with legal and regulatory obligations
- Prevent fraud and misuse
- Improve platform performance and security

4. Legal Bases for Processing

We process personal data based on:

- Performance of a contract
- Legal obligations
- Legitimate interests
- User consent (where required)

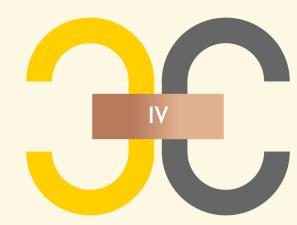
5. Data Sharing

We may share personal data with:

- Payment processors
- Compliance and verification providers
- IT and hosting providers
- Professional advisers
- Regulatory or law enforcement authorities where required

We do not sell personal data.

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DELIVERY INSTRUCTION & LOGISTICS ADDENDUM

6. International Transfers

Personal data may be transferred outside the UK where necessary.

Appropriate safeguards are applied in accordance with UK GDPR.

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7. Data Retention

We retain personal data only for as long as necessary for:

- Legal and regulatory requirements
- Contractual purposes
- Legitimate business needs

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8. Data Security

We implement appropriate technical and organisational measures to protect personal data against unauthorised access, loss, or misuse.

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9. Your Rights

Users have the right to:

- Access personal data
- Request correction or deletion
- Restrict or object to processing
- Data portability
- Withdraw consent (where applicable)

Requests can be made by contacting support@c4cu.com.

10. Cookies

The Platform uses cookies to:

- Enable core functionality
- Improve performance and security
- Analyse site usage

Cookies may be first-party or third-party.

Users can manage cookie preferences through browser settings.

11. Changes to This Policy

We may update this Privacy & Cookie Policy from time to time.

Continued use of the Platform constitutes acceptance of any updates.

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12. Governing Law

This Privacy & Cookie Policy is governed by the laws of England & Wales.